



Terms & Conditions

Cancellation Terms

- Cancellations more than 30 days prior to visit forfeit 25% of the deposit or 15% of the booking total, whichever is the greater.
- Cancellations between 30 and 15 days prior to the visit forfeit 50% of the total booking quote or paid value, whichever is the greater.
- Cancellations between 14 and 1 day prior to the visit forfeit 75% of the total booking quote or paid value, whichever is the greater.
- For non-arrival/no show/premature departure, 100% of the accommodation cost.

Payments:

- 50% deposit will be required within 24 hours to confirm your reservation
- Payment for the balance of the accommodation must be paid in full on day of arrival.

Limitation of liability

Guests agree on behalf of themselves and the members of their parties that neither the establishment, its owners, employees nor agents shall be responsible for any injury or death of any person or the loss or destruction of or damage to any property upon the premises, whether arising from fire, theft or any cause and by whomsoever caused or arising from the negligence (gross or otherwise) or wrongful act of any person in the employment of the guesthouse.

No guest will be allowed to check in without proof of passport or Green ID. Should you allow any person on the premises or in your room without the knowledge of the Management you will be asked to vacate the room immediately and forfeit the funds paid for your Booking

All extras will be for the clients account payable.

Arrival & Departure Times

- Check in from 14h00. Check in later than 21h00 must be arranged with management.
- Check out before 10h00. Later checkouts will be charged as an extra night.